QA and Usability Testing

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| **Navigation** | | | |
| Test Area | Specific Test | Passed Y/N | Comments |
| Do all menu links work on all top-level pages | Home |  |  |
|  | Ideate |  |  |
|  | Prototype |  |  |
|  | Test |  |  |
|  | Projects |  |  |
|  | Test |  |  |
|  | Projects |  |  |
| Do all links under techniques sections go to a new page, Empathy Maps on Empathize Page works? | Home |  |  |
|  | Empathize |  |  |
|  | Ideate |  |  |
|  | Prototype |  |  |
|  | Test |  |  |
|  | Projects |  |  |
|  | Test |  |  |
|  | Projects |  |  |

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| **Functionality** | | | |
| Test Area | Specific Test | Passed Y/N | Comments |
| Link states | Are all link hover states consistent? |  |  |
| Forms? |  |  |  |

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| **Content** | | | |
| Test Area | Specific Test | Passed Y/N | Comments |
| Accuracy | Is content free of grammatical errors? |  |  |
|  | Is content free of spelling errors? |  |  |
| Formatting | Is content properly formatted so that there is clear hierarchy? |  |  |
|  | Is image placement contextually correct? |  |  |
| Language | Is content clear and concise |  |  |
|  | Is jargon used appropriately, not over-used and explained when it is used? |  |  |
|  | Are section headings and menu labels descriptive of what they contain? |  |  |

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| **Consistency** | | | |
| Test Area | Specific Test | Passed Y/N | Comments |
| Page Layout | Do pages for each Design Thinking Stage have a similar layout? |  |  |
| Brand | Are brand colours or site colours used consistently? |  |  |
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| **Accessibility** | | | |
| Test Area | Specific Test | Passed Y/N | Comments |
| Content | Is text in body left aligned? |  |  |
|  | Is body text appropriately sized and has good contrast? |  |  |
|  | Is content properly formatted so that there is clear hierarchy? |  |  |
|  | Is jargon used appropriately, not over-used and explained when it is used? |  |  |
| Images | Are images optimized for loading? |  |  |
|  | Do all images have captions? |  |  |
|  | Do non-decorative images have descriptive alt tags? |  |  |
|  | Are images appropriately sized? |  |  |
| Forms | Form fields have appropriate labels, that are clearly associated with them |  |  |
|  | Are related fields grouped? |  |  |
|  | Are required fields are clearly marked |  |  |
|  | Are input error messages provided? |  |  |

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| **Performance** | | | |
| Test Area | Specific Test | Passed Y/N | Comments |
| Speed Testing   ([Make the Web Faster  |  Google Developers](https://developers.google.com/speed)) | Does page load at 90% or higher? |  |  |
|  | Is content free of spelling errors? |  |  |
| Browser Testing | Browser 1 – MS Edge |  |  |
|  | Browser 2 – Google Chrome |  |  |
|  | Browser 3 - Safari |  |  |
| Responsiveness | 320px to 480px |  |  |
|  | 481px to 768px |  |  |
|  | 769px to 1024px |  |  |
|  | 1025px to 1200px |  |  |

Usability Testing

Test Scenario 1:

Test Scenario 2: